

**DEVELOPMENT AND INFRASTRUCTURE SERVICES
PERFORMANCE REPORT FQ4 2015-16 and FQ1 2016-17**

1.0 EXECUTIVE SUMMARY

- 1.1 The Council's Planning and Performance Management Framework sets out the process for presentation of the Council's quarterly performance reports.
- 1.2 This paper presents the Environmental, Development and Infrastructure (ED&I) Committee with the Development and Infrastructure Services departmental performance reports with associated scorecard performance in FQ4 2015-16 (January to March 2016) and FQ1 2016-17 (April to June 2016).
- 1.3 It is recommended that the Environment, Development and Infrastructure Services Committee reviews the scorecards as presented.

**DEVELOPMENT AND INFRASTRUCTURE SERVICES
PERFORMANCE REPORT FQ4 2015-16 and FQ1 2016-17**

2.0 INTRODUCTION

- 2.1 The Planning and Performance Management Framework sets out the process for presentation of the council's quarterly performance reports.
- 2.2 This paper presents the ED&I Committee with the Development and Infrastructure Services departmental performance reports with associated scorecard for performance in FQ4 2015-16 and FQ1 2016-17.

3.0 RECOMMENDATIONS

- 3.1 It is recommended that the Committee reviews the scorecards as presented.

4.0 DETAIL

- 4.1 The performance scorecard for Development and Infrastructure Services was extracted from the Council's Pyramid performance management system and is comprised of key performance indicators incorporating the services that make up Development and Infrastructure Services.

5.0 IMPLICATIONS

5.1	Policy	None
5.2	Financial	Inherent
5.3	Legal	The Council has a duty to deliver best value under the Local Government in Scotland Act 2003
5.4	HR	None
5.5	Equalities	None
5.6	Risk	Ensuring performance is effectively scrutinised by members
5.7	Customer Service	Inherent

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APPENDICES

FQ4 2015/16 Performance reports and scorecards – Development and Infrastructure Services

FQ1 2016/17 Performance reports and scorecards – Development and Infrastructure Services

Key successes

1. £5million of MOD funding confirmed for Helensburgh waterfront regeneration scheme.
2. The Economic Forum Report was published, highlighting the potential for Argyll and Bute's economy in some of the world's fastest growing sectors - tourism, food and drink production, particularly aquaculture; the report also supported the council's work to address economic and population challenges.
3. Argyll and Bute has an improved Roads Condition Index (RCI) following 4 year capital investment programme. The latest RCI shows the declining trend now turned around with an improved position. This investment, at just above the steady state figure has halted the deterioration of the surfacing, begun to improve network condition and is a contributory factor in reducing the number of emergency defect repairs.
4. Completion of a 25 year financial waste model will steer the new waste strategy. Increased recycling following the expansion of the co-mingled collections resulted in a decrease of 18,812 tonnes of waste sent to landfill during 2015/16.
5. The business case securing an energy efficient programme was approved and will be implemented over a 2 year period concluding in December 2018. The programme will reduce the council's public lighting energy costs and assist in containing maintenance costs within existing budgets contributing £150k towards Service Choices; improve the street lighting infrastructure and reliability and lower the council's carbon footprint.
6. Collaborative work with Transport Scotland and Bear Scotland ensured delivery of the winter roads and emergency repairs to Kintyre A83; working with 13 other roads authorities across west of Scotland, a new single roads inspection approach has been produced.
7. Good progress is being made in relation to the rollout of next generation broadband with around 60% of premises now being connected to the fibre infrastructure (an increase from 43% at the start of the year). Additional premises are expected to be connected during the remainder of 2016 with coverage expected to reach around 83% of premises. In addition the Giga Plus Argyll community broadband project is progressing with the first connections expected during the summer and the majority of the 1,400 premises expected to be able to order a service before the end of 2016.
8. The Queens Hall, Dunoon entered the tender stage following the successful conclusion of the compulsory purchase order. In Rothesay an announcement was made for stage 1 pass for £2m of Heritage Lottery Funding linked to a further Townscape Heritage project and

an advanced works contract for the Rothesay Pavilion was awarded to a local company.

9. Oban public realm phase 2 is progressing well and is course to complete by early summer.
10. Joint working between Tiree Community Development Trust facilitated a success Charrette event. The socio-economic and Charrette reports will inform the recommendations for sustainable growth on Tiree in the Local Development Plan (LDP) 2020. Support for the Rothesay Charrette resulted in specific actions being progressed by Rothesay Alliance for Action. The Crinan Canal Charrette was approved and will be progressed during FQ1 16/17.
11. Working closely with the organiser development and infrastructure services helped ensure the success of the Hinderland event at St Peters seminary, Cardross has brought immediate economic benefit with 8000 visitors attending and £10million in external funding secured following an initial council investment of £250k (representing £40 return for each £1 of council funding).
12. Successful funding from Scottish Public Transport worth £180k has been awarded for 2016/17 public transport infrastructure; further funding bids totaling £370k have been submitted to the Sustrans 2016/17 Community Links Programme.
13. Excellent progress made over a number of heritage led regeneration projects; Hermitage Park Project was successfully secured £253k from the Covenant Fund, leaving a funding gap of only £15k.
14. The council and Highlands and Islands Enterprise, under the ABRA banner participation in the Scottish Renewables Wind Conference in Glasgow with the focus on promoting Campbeltown Harbour as well as businesses in the supply chain.
15. 97.4% of planning applications were approved during FQ4; 300 planning applications were approved during FQ4, up 20% on FQ3; and an increase of 10% compared to FQ4 2014/15. Planning application determination time averaged at 10.3 weeks compared to the target 12 weeks.
16. Presentations were given to Community Councils in Oban, Campbeltown, Tiree and Coll over 'How to engage with the planning processes received excellent feedback. Arrangements are in place to roll this out to Community Councils in Helensburgh and Dunoon during FQ1.
17. 24 new business start-ups during this period, bringing the total for 2015/16 to 116, compared to the target 100. The combined projected year one annual turnover of start-up businesses supported in FQ4 is £960k, creating 31 jobs. Tourism was the single sector benefiting most from new businesses during 2015/16, accounting for 16%. Demand for support from existing businesses was extremely high at 343 businesses in FQ4 and customer satisfaction standing at 88%.

18. Environmental Health issued over 1600 food export certificates during FQ4 and plan to fully digitise this service in order to improve customer service and support demands for urgent food export.
19. The council has supported the West of Scotland Road Safety, 3rd edition of the Scottish Biker magazine promoting road safety. Further interest has been shown from other Scottish Local Authorities in the council's iCycle training resources.
20. 33 filming enquiries were received during FQ4; 6 productions filmed including a BBC2 comedy called 'West Skerra Light' involving a cast and crew of approximately 27 on the Island of Seil for several days.
21. The Access team produced 13 Walk and Ride footpath guides which will be widely distributed and linked to the 'Where to Go Outdoors' website.

Key challenges

1. Addressing the challenges associated with recycling and waste treatment in the medium to longer term in view of the longer term financial risks and future landfill ban affecting this statutory service.
2. Ensuring that the promotion and marketing of Argyll and Bute as a great place to live, visit, invest and work remains a strategic priority for the council and a wide range of stakeholders.
3. Supporting the dairy industry in Argyll and Bute as the sector grapples with the significant pressures associated with the drop in the price of milk.
4. Lorn Arc income generation project assumptions through the uplift in non-domestic rates (NDR) remain challenging as market conditions have shifted since assumptions were made.
5. Maintaining the road network with reducing (national) budgets.
6. Continue delivery of Employability contractual obligations and endeavor to increase income generation from non-DWP contract opportunities.
7. Review arrangements as a Food Authority in light of the new Food Standards Scotland body, revised Code, and current and emerging

challenges.

8. Convert robust managerial action on sickness absence into improved attendance performance.

Actions to address the challenges

1. Gain approval for the new Waste Strategy based upon a new 25 Year Waste Financial Model and continue to work with the community to improve and increase recycling performance. Meanwhile, discussions are positive and ongoing between the council, Shanks and community groups about potential changes to waste management that will be needed in response to the introduction of landfill bans in 2021.
2. Work closely with a wide range of stakeholders to progress the opportunities associated with tourism in Argyll and Bute. Showcasing what the area has to offer at the 5th Argyll and the Isles tourism summit attracted over 100 delegates with a range of innovative initiatives being considered looking at new ways to attract visitors.
3. With the assistance of the farming community and Highlands and Islands Enterprise, the council has sponsored a report into the future of the dairy industry and the impact locally; officers are continuing to meet with the producers and First Milk to develop an acceleration plan to assist the local dairy industry. The findings of this report are being used to inform the actions that need to be taken forward within the context of a global crisis with the value of milk being produced.
4. A review of Lorn Arc assumptions will be undertaken and findings will be reported to Policy and Resources Committee in August 2016.
5. To optimise the investment made to date in the roads network and deliver the most cost effective improvement works, medium scale capital schemes will be replaced by structural patching, edge strengthening and road widening where feasible in combination with surface dressing.
6. Ensure that Employability staff are supported to focus upon contractual delivery whilst pursuing all viable income generating contracts opportunities.
7. Development of a Food Safety Improvement Plans for consideration by the PPSL Committee and prepare the service for external audit by the Food Standards Agency.

8. Continued rigorous application of the council's Maximising Attendance Policy, ensuring that return to work interviews are completed. Addressing any managerial or supervisory performance concerns and ensuring timely referral to occupational health to support employees back to work with additional support arrangements in place to assist front line roads and amenity service areas.

Making A&B a place people choose to live

SOA Outcome - People live active, healthier and independent lives	Success Measures	1	
	On track	1	
SOA Outcome - People live in safer and stronger communities	Success Measures	21	
	On track	17	
SOA Outcome - Children and young people have the best possible start	Success Measures		
	On track		

Making A&B a place people choose to learn

SOA Outcome - Education, skills and training maximises opportunities for all	Success Measures		
	On track		

Making A&B a place people choose to work

SOA Outcome - The economy is diverse and thriving	Success Measures	11	
	On track	10	
SOA Outcome - We have infrastructure that supports sustainable growth	Success Measures	22	
	On track	21	

Making it happen

Supporting Outcome - Service Delivery Enablers	Success Measures		
	On track		



Making Argyll and Bute a place people choose to live, learn, work and do business

IMPROVEMENT					Status Trend
Improvement Plan Outcomes DI	Total No	Off track	On track	Complete	
Outcomes	23	0	6	17	
CARP Development & Infrastructure	Total No	Off track	On track	Complete	
	10	0	0	10	
Customer Service DI		Number of consultations			2
Customer Charter		Stage 1 complaints			92 %
Customer satisfaction		93 %	Stage 2 complaints		
Development and Infrastructure Services Audit Recommendations			100 %		
DI Average Demand Risk	Overdue	Due in future	Future - off target		
	2	7	0		
DI Average Supply Risk	Score	8	Appetite	8	
	Score	7	Appetite	7	

Development and Infrastructure Scorecard 2015-16

Scorecard owner

Pippa Milne

FQ4 15/16

[Click for Full Outcomes](#)

Priorities for 2015-17: Dev't & Infrastructure

RESOURCES				
People	Benchmark	Target	Actual	Status Trend
Sickness absence DI		2.54 Days	3.56 Days	
PRDs % complete		90 %	92 %	
Financial	Budget	Forecast		
Finance Revenue totals DI	£K 32,059	£K 32,205		
Capital forecasts - current year DI	£K 12,374	£K 12,615		
Capital forecasts - total project DI	£K 97,589	£K 98,011		
Efficiency Savings DI	Target	Actual		
	4	4		
Actions on track Savings	£K 224	£K 224		
Asset management red risks	7	On track	0	

**Development and Infrastructure Scorecard
2015-16**

FQ4 15/16

[Click for
Full Scorecard](#)

SOA Outcome - The economy is diverse and thriving				A
ET01 Sustainable economic growth in Argyll and Bute	Success Measures	7		⬆
	On track	7		⬆
PR01 Local economy improved by delivery of sustainable development	Success Measures	4		A
	On track	3		➡
SOA Outcome - We have infrastructure that supports sustainable growth				A
ET02 A&B better connected, safer & more attractive	Success Measures	8		⬆
	On track	8		➡
RA01 Proportionate, safe and available infrastructure	Success Measures	4		⬆
	On track	4		➡
RA02 Roads maintenance strategies ... contribute to economic growth ...	Success Measures	2		⬆
	On track	2		➡
RA04 Capital projects improve the transport infrastructure	Success Measures	3		⬆
	On track	3		➡
PR05 Improved & enhanced access to natural environment & green networks	Success Measures	2		A
	On track	1		➡
PR07 Creation of well designed and sustainable places ...	Success Measures	2		⬆
	On track	2		➡
RA07 Marine Services	Success Measures	1		⬆
	On track	1		➡

SOA Outcome - People live in safer and stronger communities				A
ET03 Renewables ... developed ... for the benefit of communities	Success Measures	2		⬆
	On track	2		➡
ET04 Harness the potential of the third sector ...	Success Measures	3		A
	On track	2		⬇
PR02 Empowered ... customers ... exercising their legal rights ...	Success Measures	2		A
	On track	1		➡
PR03 Secure standards re public health & health protection ...	Success Measures	3		⬆
	On track	3		⬆
PR04 Health, safety etc of people in & around buildings is protected ...	Success Measures	3		⬆
	On track	3		➡
RA03 Reliable, safe and efficient vehicles fleet	Success Measures	2		⬆
	On track	2		➡
RA05 High level of street cleanliness	Success Measures	1		⬆
	On track	1		➡
RA06 Sustainable disposal of waste	Success Measures	2		⬆
	On track	2		➡
PR06 ... an environment which is safe, promotes health & supports local economy	Success Measures	3		R
	On track	1		➡
SOA Outcome - People live active, healthier and independent lives				⬆
PR08 Protect health of our communities through effective partnership working	Success Measures	1		⬆
	On track	1		➡

Key successes

1. The council's engagement and broad support provided to Scottish Sea Farms, along with Highlands and Islands Enterprise (HIE) to encourage £35million investment in Barcaldine will create up to 25 jobs and include spin off benefits such as the £900k order placed with Argyll based, Fusion Marine for fish farm pens. Working with HIE, the council will continue to work proactively to find alternative locations for any firms displaced as a result of the investment of Scottish Sea Farms at Barcaldine. This includes looking at available council and HIE property in the Oban and Lorn area.
2. The review of the Local Development Plan (LDP2) which will direct development within Argyll and Bute for the period 2020 – 2025 opened with a 'Call for Sites' 6 month period (closing on 8 December 2016). This important part of the preparation process seeks to identify opportunities at an early stage allowing landowners and prospective developers to put forward sites of 5 units or more for consideration.
3. Following the reopening of the Regional Grant Capital Fund, the council took advantage of a short window of opportunity to submit 3 bids to support existing projects which best met the criteria for the fund, namely the Redevelopment of the North Pier in Oban; the development of the Gleaner site in Ardrishaig prepared by Scottish Canals; and a bid to create the first phase of a new industrial site at Tobermory prepared by the Mull and Iona Development Trust. Announcements for this highly competitive fund are due in August on which bids proceed to stage 2.
4. The Economic Development Marketing Plan gained approval and the council is working together with AITC and external stakeholders to develop a strategic approach to tourism marketing for the area. Discussions on how to make best use of available budgets, joint working and potential for leveraging in additional funding are being progressing.
5. Following on from the success of the council's building standards team gaining an MOD contract, the amenity services team has secured a commercial contract with Scottish Canals to provide grounds maintenance services in Mid Argyll. The value of this annual contract will help sustain local employment and there is an opportunity for contract continuation in 2017/18.
6. A range of key recommendations and possible projects were considered and prioritised by over 400 people attending the 4 day Crinan Canal Charrette. The Charrette's findings will now be used to inform the priorities for the £3million Tarbert and Lochgilphead Regeneration Fund.

7. Helensburgh's revitalised town centre public realm continues to gain recognition winning a Scottish Design Award and a prestigious Royal Incorporation of Architects in Scotland (RIAS) Award recognising the very best being built in Scotland. RIAS commended the CHORD project for delivering the design ethos to create a town centre with attractive, usable and flexible public space.
8. Funding of £300k has been secured from Sustrans Community Links for Hermitage Park Path network upgrade and a further £50k secured for the new footway at Letterdaill (Cairnbaan) providing links to the Crinan Canal.
9. With the full funding requirement now in place for the £3million plus Hermitage Park project permission to start the project was given by the principal funder, Heritage Lottery Fund (HLF). The tender process is already underway with potential suppliers bidding for the works. Recently a successful 'Tea in the Park' event, hosted by The Friends Group attracted 1,100 people will help to raise funds for further park developments.
10. In Oban work on the 2nd phase of the public realm works is progressing very well including enhancements made to the original scheme providing 3 additional bus shelters incorporating real time information display boards; a large totem style board at Station Square displaying real time train, ferry and bus service information; enhanced street lighting and widening and extended dropped kerbs to disabled parking bays.
11. Planning applications have now been submitted for Oban's new 56 berth transit berthing facility which will act as a key facility for yachts accessing the wider Argyll coast and a maritime reception centre on the North Pier for the expanding cruise ship trade.
12. Planning approval was granted for camping facilities including parking for 25 vehicles, 6 wigwam type glamping pods and a café at Rhubodach, on the Isle of Bute. This new development will see new jobs created, better recreational facilities for local people and attract new visitors to Bute.
13. A highly successful Sustainable Design Awards ceremony recognised examples of exceptional design quality across Argyll and Bute. Category winners included the Park Square development in Campbeltown providing 32 new build flats and houses; redevelopment or refurbishment of a historic Listed Building awarded to Greystones Hotel in Oban which has provides a long term future for the building and tourism benefit for the town; and a new build non-residential commendation for Tayvallich Primary School Early Years Unit where the new build, adjacent to the existing Victorian school building has set a high standard in an area within a national scenic area.
14. The Furnace Coastal Protection Scheme was completed with 50% of the project funded by the council and 50% by Scottish Water. Bridge strengthening at Braigo Bridge on Islay and Ar Taigh Bridge on East Loch Awe Side were also substantially completed signifying an investment in excess of £400k supporting important local connectivity.

15. The National Scottish Transport Awards 2016 highly commended the council's work supporting cycling on the South Islay Distilleries Path where initial monitoring indicates that in excess of 2500 people use this path per month enhancing tourism and the local economy. The Saturday Telegraph also ranked this walking and cycling route as no.1 driving free tasting tour in their article 'Experience the spirit of the Isles'.
16. The newly refurbished Dunoon Pier buildings were used as the events hub for the Dunoon Ride and Run in April. Plans are also in place for the Pier to be used as an events hub for other BID 'Dunoon Presents' events later in the year, for more info refer to www.dunoonpresents.co.uk.
17. With over 400 public nominations nationally, Rothesay Pavilion, The Winter Gardens, Cour House in Kintyre, St Conan's Church at Lochawe, Mount Stuart Visitor Centre and House no.7 on Tiree have been selected among Scotland's top 100 buildings in the Festival of Architecture's Scotstyle exhibition and publication. The exhibition will tour throughout Scotland showcasing at over 30 venues ranging from galleries to railway stations giving the public the opportunity to vote for their favourite building with the council encouraging support for Argyll and Bute nominations.
18. The Kintyre Way has been recognised in the '10 most beautiful walks in the UK' by the online guide 'the Culture Trip'. Supported by the council's access team and having received financial assistance from the council, this core path is currently being assessed by Scottish Natural Heritage (SNH) for Improving Public Access funding (estimated up to £400k collectively).
19. The council continues to target new opportunities that support economic growth throughout Argyll and Bute; during this period, the Kilmory Industrial Estate Masterplan gained approval following joint commissioning between Argyll and Bute Council, Highlands and Islands Enterprise and MacLeod's construction.
20. Machrihanish remains well placed to be part of an industry expected to be valued at £40billion in the UK by 2030 and the council continues to highlight this potential site for the UK's first Spaceport with a number of companies with an interest in aerospace visiting the Machrihanish Base during this period and further visits planned during the summer and autumn.
21. The new LEADER 2014-2020 programme opened to Expressions of Interest under the themes of the Local Development Strategy; potential audience of 1300 reached via funding alert; 55 expressions of interest have already been received and 7 potential applicants visited.
22. Supporting the council's 'Open for Business' ethos, 95% of planning applications determined in this period were approved, with the average number of weeks taken to grant approval ahead of the target 12 week period and comparing favourably with the national

average. The council's planners also report an increase in pre-application enquiries as the favoured route for prospective planning advice; and, working in tandem with Building Standards and the Planning Policy team a successful joint User Forum was attended by 35 local agents and architects.

Key challenges

1. Implementing service changes to Argyll and Bute's waste and recycling collections.
2. Addressing the challenges associated with recycling and waste treatment in the medium to longer term in view of the longer term financial risks and future landfill ban affecting this statutory service.
3. Ensuring that the promotion and marketing of Argyll and Bute as a great place to live, visit, invest and work remains a strategic priority for the council and a wide range of stakeholders.
4. Effective workforce planning, balancing short to longer term skills requirements, whilst addressing the current financial challenges.
5. Realising the full potential of the marine infrastructure to support economic growth; undertake a review of Piers and Harbours fees and charges and a review of marine service operating expenditure.
6. Address the financial challenges associated brought about by flooding events and resourcing the council's liabilities associated with the Flood Risk Management Plan.
7. Converting managerial action on sickness absence into improved attendance performance.

Actions to address the challenges

1. Effectively communicate waste and recycling service changes to the public and trade waste businesses as well as supporting staff adapt to the service changes in collection routes and working arrangements.
2. Develop a new Waste Strategy based upon a new 25 Year Waste Financial Model and continue to work with the community to improve and increase recycling performance.

3. Work closely with a wide range of stakeholders to progress the opportunities associated with tourism in Argyll and Bute.
4. Progress workforce planning requirements to mitigate short to medium term job loss as a result of budgetary pressures; support sustainable future service delivery, create employment opportunity to address concerning workforce demographics and specific occupational recruitment challenges.
5. Ensure that effective consultations, communications and management of the work streams necessary to undertake the review of Piers and Harbours fees and charges. Progress economic opportunities inherent in the Marine Sector independently and collaboratively; and ensure that future marine service operating costs are sustainable.
6. Continuing to work with SEPA and other Local Plan District partners managing flood risk, this includes preparing Surface Water Management Plans and working with plan district groups to deliver a programme of actions; and confirming the financial allocations for the first 6 year cycle of the Flood Risk Management Plan.
7. Supporting managers in their efforts to improve performance attendance and effectively apply the council's Maximising Attendance Policy.

Making A&B a place people choose to live

SOA Outcome - People live active, healthier and independent lives	Success Measures	2	
	On track	2	
SOA Outcome - People live in safer and stronger communities	Success Measures	22	
	On track	20	
SOA Outcome - Children and young people have the best possible start	Success Measures		
	On track		

Making A&B a place people choose to learn

SOA Outcome - Education, skills and training maximises opportunities for all	Success Measures		
	On track		

Making A&B a place people choose to work

SOA Outcome - The economy is diverse and thriving	Success Measures	32	
	On track	27	
SOA Outcome - We have infrastructure that supports sustainable growth	Success Measures	11	
	On track	11	

Making it happen

Supporting Outcome - Service Delivery Enablers	Success Measures	2	
	On track	2	



Making Argyll and Bute a place people choose to live, learn, work and do business

IMPROVEMENT					Status Trend
Improvement Plan Outcomes DI	Total No	Off track	On track	Complete	A ➡
Outcomes	23	0	4	19	
CARP Development & Infrastructure	Total No	Off track	On track	Complete	G ➡
	10	0	0	10	
Customer Service DI	Number of consultations				3
Customer Charter	Stage 1 complaints		0 %	G ➡	⬇
Customer satisfaction	91 %	G ➡	Stage 2 complaints		0 %
			G ➡		⬇
DI Services Audit Recommendations	Overdue	Due in future		Future - off target	
	0 ⬆	19 ⬆		0 ➡	
DI Average Demand Risk	Score	8	Appetite	8	⬆
DI Average Supply Risk	Score	7	Appetite	7	➡
Health & Safety	Overdue	Rescheduled	Actions in Plan	Complete	
Service H&S Plan Actions	0	0	23	0	
H&S Investigation Actions	0	0	0		

Development and Infrastructure Scorecard 2016-17

Scorecard owner

Pippa Milne

FQ1 16/17

[Click for Full Outcomes](#)

P Priorities for 2015-17: Dev't & Infrastructure

RESOURCES

People	Benchmark	Target	Actual	Status Trend
Sickness absence DI		3.03 Days	3.67 Days	
PRDs % complete		90 %	93 %	
Financial	Budget	Forecast		
Finance Revenue totals DI	£K 29,779	£K 29,779		
Capital forecasts - current year DI	£K 20,380	£K 18,776		
Capital forecasts - total project DI	£K 110,960	£K 110,960		
Asset management red risks	6	On track	6	

Development and Infrastructure Scorecard 2016-17

FQ1 16/17

[Click for Full Scorecard](#)

SOA Outcome - The economy is diverse and thriving				A
ET01 Sustainable economic growth in Argyll and Bute	Success Measures	19	A	
	On track	16		
PR01 Local economy improved by delivery of sustainable development	Success Measures	4	A	
	On track	3		
RA04 Capital projects improve the transport infrastructure	Success Measures	6	A	
	On track	5		
RA05 High level of street cleanliness	Success Measures	1	C	
	On track	1		
RA06 Sustainable disposal of waste	Success Measures	2	C	
	On track	2		
SOA Outcome - We have infrastructure that supports sustainable growth				C
ET02 A&B better connected, safer & more attractive	Success Measures	6	C	
	On track	6		
PR05 Improved & enhanced access to natural environment & green networks	Success Measures	2	C	
	On track	2		
PR07 Creation of well designed and sustainable places ...	Success Measures	2	C	
	On track	2		
RA07 Marine Services - maintenance/management of piers/harbours/slips	Success Measures	1	C	
	On track	1		

SOA Outcome - People live in safer and stronger communities			A
ET03 Renewables ... developed ... for the benefit of communities	Success Measures	2	A
	On track	2	↓
ET04 Harness the potential of the third sector ...	Success Measures	3	G
	On track	3	↑
PR02 Empowered ... customers ... exercising their legal rights ...	Success Measures	2	G
	On track	2	↑
PR03 Secure standards re public health & health protection ...	Success Measures	3	G
	On track	3	→
PR04 Health, safety etc of people in & around buildings is protected ...	Success Measures	3	G
	On track	3	→
PR06 We live and work in an environment which is safe, promotes health & supports local economy	Success Measures	3	A
	On track	2	
RA01 Proportionate, safe and available roads infrastructure	Success Measures	4	A
	On track	3	↓
RA02 Roads maintenance strategies ... contribute to economic growth ...	Success Measures	2	G
	On track	2	→
SOA Outcome - People live active, healthier and independent lives			G
PR08 Protect health of our communities through effective partnership working	Success Measures	2	G
	On track	2	
Supporting Outcome - Service Delivery Enablers			
RA03 Reliable, safe and efficient vehicles fleet	Success Measures	2	G
	On track	2	→